



## **General Public Facilities Info**

From **Monday 14<sup>th</sup> September to Friday 9<sup>th</sup> October 2020**, we will be opening up the use of our Swimming Pool to the general public as a trial period.

- Public access will be **Monday – Friday ONLY from 12pm to 5pm.**
- We are not currently offering Monthly Membership Deals or the 10 Session Passes.

Payment will be required each visit at Reception at the following rates:

Adults £3.50, OAP (over 60 years) £2.00, Children (5-15 years) £2.50 and Under 5's FREE.

Due to the current restrictions which are still in place the following procedures apply:

- A telephone booking system is in operation with 1-hour bookable slots, up to 48 hours in advance. Swimming slots are bookable via a direct line telephone number: **07786 475 723** between the hours of 10am & 5pm only. We will not respond to voicemails or messages.
- **YOU MUST BOOK A SLOT IN ADVANCE. YOU CAN NOT JUST TURN UP.**
- There is a maximum of 30 people permitted per session.
- A maximum of 6 persons can be booked per person at any one time.
- All children under 16 years must be accompanied by an adult.
- A one-way system is in operation with our changing rooms being prioritized for those going out. You will enter via the main reception where you will pay and then via the double doors just past the normal pool entrance to poolside; please remove all outdoor footwear as you enter. **Please come fully ready to swim** and with minimal belongings (just a towel is ideal) as our lockers are not in use. You will take any belongings and towels etc. with you onto the poolside where you will be allocated a numbered area to place them.
- When leaving the poolside, you will enter the changing rooms to change only using the cubicles provided. There will be no showers in use. We ask you to change as quickly as possible. You will exit by the normal pool exit door and then via the main reception.

**At this time the Sauna, Steam Room, Spa Pool, Experience Showers, Heated Loungers, Foot Spas, Gym and Sunbed will all remain closed.**

During your visit we will also have the following facilities available to you:

- Shop – Monday - Friday 9am – 2pm
- Café – Monday & Friday 2pm – 9pm and Tuesday – Thursday 12pm – 8pm.
- Bar – Monday – Thursday 5pm – 11pm & Friday 3pm – 11pm.
- Bowling Alley – Monday - Friday – 12pm – 6pm – Bowling lanes can be booked by calling **07786 475 143** during opening hours – charges apply. Further info, will be provided at time of booking regarding new rules and regulations.