

Holiday Makers – COVID 19 Information (Camping and Touring)

We would like to **safely** welcome you to Stanwix Park.

In order to do this; the following rules and conditions **must be adhered** to at all times to protect us, yourselves and our staff.

First & Foremost:

- You must **NOT** travel to/stay on our park if you or anyone from your household has COVID-19 symptoms or have done within the last 14 days.
- Please adhere to all current Government social distancing rules on and around our park.
- Our preferred method of contact throughout your stay is via email enquiries@stanwix.com or alternatively please call us on 016973 32666 during office hours 7 days per week.
- Emergency/Out of hours contact number for your use is: **07596 383 015**
- **All park facilities are currently closed except a limited bar 'type' area.**

No toilet and shower facilities will be available until 17th July 2020. You must therefore be self-contained in your touring van motorhome/camper van or tent. You will still be able to access waste disposal points on the park. Please use these responsibly and ensure each disposal point is free from waste and you thoroughly sanitise your hands before and after use.

Toilet and shower facilities available from 17th July 2020:

Stanwix Park (Criffel Only) – 9am – 6pm

Hylton Park – 8am – 5pm

Stanwix Park Laundry – 9am – 5pm

Cleaned and Monitored regularly throughout opening hours.

The Campers Kitchen and Hylton Park Laundry will remain closed.

On Arrival:

- Check-In is **2pm**.
- Upon entering the park please drive straight to your pitch.
- Please confirm your arrival via email enquires@stanwix.com or phone 016973 32666.
- Staff will be on hand on park to help with any immediate issues or alternatively please call one of the numbers above.

Do's & Don'ts:

- ❖ **Do** enjoy your accommodation and surrounding area as well as footpaths/cycle paths whilst on park.
- ❖ **Do** walk freely on the Park whilst adhering to social distancing at all times from other park users and our staff members.
- ❖ **Do** bring your own soap, hand gel, gloves, toilet roll, disinfectant etc as a precaution.
- ❖ **Do** bring any food/drink supplies with you – although your custom is very welcome in our local shops – they are small with a high demand.
- ❖ **Do** talk to our staff who can't wait to see you all but do always observe social distancing rules.
- ❖ **Do** report any signs of feeling unwell to us immediately using the contact information above. Please contact NHS 111, do not visit our local GP or hospitals.

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- ❖ **Do** refrain from entering our Reception as much as possible.
- ❖ **Don't** meet or gather with friends in social groups of more than 6.
- ❖ **Don't** invite or entertain visitors.
- ❖ **Don't** allow children to roam the park unsupervised.

On Departure:

- Check-Out is **11AM**.

Consideration & Understanding:

- We ask you please to show respect and consideration to our local community by adhering to social distancing rules whilst off-park.

We thank you for your custom and wish you a safe and pleasant stay with us. 😊